



August 18, 2020

Parents with children in daycare

Subject: HopHop application

Dear Parents,

Genesis Elementary School daycare offers interested families the opportunity to use the HopHop app. HopHop is a simple and secure application that allows the daycare centre to synchronize the preparation of your child with your estimated time of arrival. Your child can quietly finish his activity before preparing to leave. The estimated arrival time is automatically calculated from the GPS of your smart phone or can be set manually (mobile app or web version). **A notification is sent to you when your child is ready at the daycare service**, thus minimizing your exposure time at school and with other parents. The application uses photo-identification (ID) to simplify the work daycare team during the daily dismissal of your children. When your request is sent for the preparation of your child, the name and photo of the person assigned to pick up your child will appear at the daycare. The application allows you to easily manage the names and photo ID of friends or family members you already authorized to pick up your children at the daycare. For more details visit <http://www.hophop.ca>.

We invite you to register now. You can create your account by accessing the following web page : www.hophop.ca/inscription

The application will enable you to make your child's pickup in two ways:

1. **HopHop with GPS:** This mode allows you to send your child's preparation request when you are within a radius that corresponds to the time required for the daycare to prepare your child (i.e. 5 minutes). The use of your GPS is to evaluate the time before your arrival and then to send the request at the right time. This feature takes into account unforeseen obstacles (i.e. traffic) you may encounter on your way to the daycare.
2. **HopHop without GPS:** This mode permits you to indicate your exact time of arrival. Your time of arrival will not be adjusted by the application should you encounter any obstacles on the way to the daycare.

A free trial period will allow the school to evaluate the benefits of the HopHop application. The trial period is two months, from **beginning of school until November 1st**. There are no fees during this period. If the school decides to continue to offer HopHop after the trial, a subscription fee of \$ 26 / year per family will allow interested families to continue using the service. Only one subscription is required per family (includes all children and parents of the family).

Please note that this application is independent of your school or daycare and therefore its use is on a voluntary basis. Feel free to contact the HopHop team with any questions or assistance with configuration or use. The contact information to join them is:

- Email: support@hophop.ca,
- Telephone: 514-708-7174, 1-888-684-1192

Thank you.