HopHop

August 31ˢᵗ 2023

<u>Parents with children in daycare</u>

**Subject: HopHop application– Installation and trial**

Dear Parents,

The Genesis Elementary daycare offers the opportunity to use the HopHop app. HopHop is a simple application that allows the daycare centre to synchronize the preparation of your child with your estimated time of arrival. Your child can quietly finish his activity before preparing to leave. The estimated arrival time is automatically calculated from the GPS of your smart phone or can be set manually (mobile app or web version). **A notification is sent to you when your child is ready to be picked up**, thus minimizing your waiting time and exposure time at school with other families. The application uses photo-identification (ID) to simplify the work of the daycare team during the daily dismissal of your children. When your request is sent for the preparation of your child, the name and photo of the person assigned to pick up your child will appear at the daycare. For more details visit http://www.hophop.ca.

We invite you to register now. **To create your account you must access to the following web page** : www.hophop.ca/inscription

You will find on the website (www.hophop.ca) a video that presents the application as well as installation and registration tutorials. You will also find useful information in the "Help" menu of the application.

If you are a new user, you get a free trial period for one month. No payment information is required for this trial and no direct debit will be taken at the end of this period. If you want to continue to use the HopHop service after this free trial, simply go to the Purchase section of the web application (**app.hophop.ca**) to make your payment. Subscription fees are $ 22 / year per family. Only one subscription is required per family (includes all children and parents of the family).

Please note that this application is independent of your school or daycare. Use is voluntary and does not change the system currently in place at the daycare for families who do not wish to use the application.

Feel free to contact the HopHop team with any questions or assistance with configuration or use.
- Email: support@hophop.ca,
- Telephone: 514-708-7174, 1-888-684-1192

Thank you
Pina Nappi
Daycare Tecnician